

### **Spa Covers - 5 Year Exclusive Limited Warranty**

5 year spa cover warranty – Warrants the cover against defects in materials and or workmanship for a five year period from the original date of purchase to the original purchaser for non-commercial use only. This warranty is subject to the following terms. This is a non pro-rated warranty.

**5 Year Saturation Warranty** – on all 2 lb. and 1.25 lb. spa cover insulation cores

### **Performance/Limitations**

Spa Covers will repair or replace said cover for reasons of defects in materials and or workmanship at their discretion. Original owner is responsible for notifying Spa Covers promptly by telephone, mail or e-mail of the cover condition. Customer may be required to ship back cover or parts at their expense. Spa Covers will evaluate the cover or cover parts to determine warranty coverage. Spa Covers will cover all expenses for repair or replacement, labor and redelivery of product if covered under the manufacturer's warranty. Proof of Purchase will be required for any claim.

Warranty is extended to the original owner at the original location only. Warranty covers non-commercial use only.

### **Exclusions**

This warranty does not cover damage to covers due to negligence, improper use or care, normal wear and tear, abuse, acts of God (winds, storms...) or accidents. See below for other exclusions.

Natural fading of vinyl and threading is normal due to the elements, chemicals and sunlight and is not covered under this warranty.

Failure to maintain proper care of cover or the use of abrasives, corrosives, armor all, oil based treatments or harsh clearers can void your warranty, we recommend 303 Protectant for the treatment of vinyl. A moderated amount of mild dish soap and water for cleaning if needed.

Any damage caused by animals, insect, rodents, mold or mildew is not a manufacture defect and will not be covered.

Any damage to cover skirts, straps or handles or underside from improper handling will not be covered. These items serve a purpose but are not made for the carrying of the covers.

Any punctures, tears or scratches to vinyl, or underside would not be covered as they are not defects in materials or workmanship.

Damage to under liner or upgraded Reflective Heat Shield due to / but not limited to chemicals, ozonation, salt generators or maintaining a proper chemical balance would not be covered. Proper water chemistry is important. Any unauthorized repairs or alterations to cover would not be covered and may void warranty.

Any damage occurred to cover due to the use of outside lifting and storage devices would not be covered. Properly installed lift should not damage covers. Damage to foam insulation core due to abuse, excess weight such as people, animals, heavy snow loads, sudden impacts or punctures in the saturation barrier which can lead to excess water weight would not be covered under this warranty. Sagging and bending can occur under this stress and would not be covered. The heavier the density of the foam insulation, the better your cover can handle the load. Covers are made to keep heat in and debris out, nothing more. Damage caused by fire and excessive heat cause by items placed on top of cover which melts or burns the cover would not be covered.

Warnings: Never sit or stand, walk or lay on spa cover. It may burn or break. Spa cover will not support the weight of any human or animal. Handles, loops, and tie downs are not for carrying, but for positioning and hold down only.